FARIS FADHILLAH JATNIKA

Automation Builder & Full-Stack Developer
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SUMMARY

Full-stack developer who builds web apps and automations that replace manual business processes. Shipped a custom operations platform for a photo studio, a government conservation-tourism platform with Xendit payments, and data and email automations in Python and Google Apps Script. Day-to-day experience in billing and collections means I design systems around how teams actually work.

TECHNICAL SKILLS

Development: Laravel, Livewire, PHP, Python, Flask, Node.js, JavaScript, Tailwind CSS
Data & Automation: Google Apps Script, Google Sheets, Excel (advanced formulas, VBA), email automation, data reporting
Infrastructure & Integration: PostgreSQL, MySQL, Docker, Git/GitHub, REST APIs, Xendit payment gateway, Telegram Bot API, Cisco CCNA
Languages: Indonesian (native), English (professional working)

SELECTED PROJECTS

Photo Studio Operations Platform — Freelance · *Laravel, Livewire, Tailwind, PostgreSQL, Docker* 2026

- Built a custom web app for a photo studio with 150+ employees, replacing manual booking-to-delivery records and several per-seat SaaS subscriptions.
- Delivered a customer-facing service catalog, online booking and automatic invoicing.
- Built an internal Trello-style task board linked to booking data, so every order is tracked from booking to delivery.

Go-Turtles: Conservation Tourism Platform — *Laravel 10, MySQL, Xendit* · 2023 – 2024
go-turtle.jabarprov.go.id

- Built the backend for tourism ticketing and bundles, donations, conservation investment and hatchling data.
- Integrated the Xendit payment gateway and designed the MySQL database structure and ERD.

EXPERIENCE

BPJS Kesehatan, Soreang Branch — Billing & Collection Staff (Telecollecting), Contract Oct 2024 – Present

- Collect overdue contributions from self-paying members by phone and follow up until payment.
- Maintain records of members in arrears and update them on a regular cycle.
- Resolve member complaints about billing via phone, WhatsApp and email.
- Coordinate with related teams to improve the billing process and collection effectiveness.

Dinas Kelautan dan Perikanan Jawa Barat (Southern Region Branch) — Backend Web Developer, Freelance Mar 2023 – Mar 2024

- Built the Go-Turtles platform backend and its Xendit payment integration.
- Automated internal reporting for the Pangumbahan conservation unit, cutting reporting time by 80%.
- Led a team of about 5 across UI/UX, frontend and backend roles.

Diskominfo Kab. Bandung — Backend Web Developer Intern Aug 2022 – Dec 2022

- Built a performance management app from scratch in Laravel to log interns' daily activities and supervisor scores, using Agile.
- Led a team of about 3 developers.

EDUCATION

Universitas Komputer Indonesia — Bachelor of Computer Science (S.Kom), Information Systems · 2019 – 2023
GPA 3.79/4.00

CERTIFICATIONS

- Junior Web Programmer Certificate of Competence — BNSP, 2023
- Basic Web Programming — Dicoding, 2024
- CCNAv7: Switching, Routing & Wireless Essentials — Cisco, 2022
- Fullstack Web Development Bootcamp — Udemy, 2024
- Learn Advanced Excel: Formulas, Functions, VBA — Udemy, 2025
- CCNAv7: Introduction to Networks — Cisco, 2021

ORGANIZATION

Information Systems Student Association, UNIKOM — Vice Head, Information & Communication Division Jan 2022 – Aug 2022